

Anglican Parish of Banyule Giving Form (and Direct Debit Request)

Anglican Parish of Banyule I Burgundy Street HEIDELBERG VIC 3084 Tel: +61 3 9457 1144

Please complete this form for giving to the Anglican Parish of Banyule: New Request Amend Existing Request **Contact Details** Title Surname Given Name/s Street Suburb State Postcode Telephone (day) Email Please transfer from the financial institution account / credit card account below, the sum of \$ once weekly fortnightly monthly quarterly half yearly yearly Commencing on and ending on (If no end date is provided, the transfer will continue until further notice in writing is received from you.) Transfer from my / our financial institution account by direct debit: Direct my donation to: Account Name The Anglican Parish of Bank Name Banyule Giving Account Branch **BSB** Acct No OR Transfer from my / our Credit Card account: Cardholder's Name Credit Card Number Card Expiry Date MasterCard Visa Card **OR** Cheque: Cheques payable to the Anglican Parish of Banyule \$ Please forward the completed Giving Form to: By Internet Transfer Anglican Development Fund, Account Name - Anglican Parish of Banyule 209 Flinders Lane, Melbourne Victoria 3000 BSB - 703 122 Account Number 05004703 I/We authorise Melbourne Anglican Trust Corporation as trustee for the Anglican Development Fund (User ID 187736) to arrange for funds to be debited from my/our nominated account via the Bulk Electronic Clearing System at the financial institution shown above according to the schedule specified above. Name of Signatory 2 Name of Signatory I (if required) Signature 2 (if required) Signature I / Cardholder's Signature Date

Our commitment to you

This document outlines our service commitment to you, in respect of the ${\sf Direct\ Debit\ Request\ arrangements\ made\ between\ Melbourne\ Anglican\ Trust}$ Corporation as trustee for the Anglican Development Fund ABN 82 862 724 352 (User ID 187736) and you. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.

Initial terms of the arrangements

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to debit your nominated account with the agreed

Drawing arrangements

The first drawing under the Direct Debit arrangement will occur on the nominated date. If any drawing falls due on a non-business day it will be debited to your account on the next business day following the scheduled drawing date. If you are unsure, you should contact your financial institution. We will give you are least 14 days notice in writing when changes to the terms of the Direct Debit Request Service Agreement are made. If you wish to discuss any changes to these terms, please contact us by telephone on +61 3 9653 4220 during business hours or by email to adf@adfmelbourne.org.au

Direct Debit Request Service Agreement Your rights

If you make changes to the drawing arrangements, please contact us by telephone on +61 3 9653 4220 during business hours or by email to adf@adfmelbourne.org.au

These changes may include:

- deferring the drawing; or altering the schedule; or
- stopping an individual debit; or suspending the Direct Debit Request; or
- cancelling the Direct Debit Request completely

You may also contact your financial institution.

Direct enquiries to us, rather than to your financial institution, and these should be made at least 10 working days prior to the next scheduled drawing date

If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us by contacting us by telephone on +61 3 9653 4220 during business hours. You will receive a refund of the drawing amount if we cannot substantiate the reason for the drawing. You may also contact your financial institution.

Confidentiality

We will keep any information (including your account details) in your Direct Debit Request confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of our employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.

We will only disclose information we have about you:

- to the extent specifically required by law; or
- for the purposes of this Agreement (including disclosing information in connection with a query or

We may provide a copy of the Direct Debit Request to another financial institution in the event any payment that is made in accordance with the Direct Debit Request is disputed.

Your commitment to us

It is your responsibility to ensure that:

- , your nominated account can accept electronic transfers. Direct debiting through the Bulk Electronic Clearing System may not be available on all accounts (your financial institution can confirm this); and that on the drawing date there is sufficient cleared funds in the nominated account; and
- that you advise us if the nominated account is transferred or closed

If your drawing is returned or dishonored by your financial institution, we will contact you and depending upon your response, may need to cancel this arrangement. Appropriate action will be taken to recover any transaction fees payable by us in respect of the foregoing.

You are advised to check your account details against a recent statement from your financial institution. If unsure, check with your financial institution before completing the Direct Debit Request.

